

**From:** [Ngo, Kim](#)  
**To:** [Waite, Andrew](#)  
**Cc:** [Brown, Jamesr](#); [Mistry, Jatin](#); [R6HarveyInfo](#)  
**Subject:** RE: M6H1 – Harvey Response RE: 213R for RM installation at TCEQ Houston  
**Date:** Sunday, September 3, 2017 6:10:19 PM

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Andy,

I got word from Janine that her START contractor will arrive tomorrow at TCEQ Houston Region 12 office for RM installation training

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**From:** Waite, Andrew  
**Sent:** Sunday, September 03, 2017 5:10 PM  
**To:** Ngo, Kim <Ngo.Kim@epa.gov>  
**Cc:** Brown, Jamesr <brown.jamesr@epa.gov>; Mistry, Jatin <Mistry.Jatin@epa.gov>; R6HarveyInfo <R6HarveyInfo@epa.gov>  
**Subject:** M6H1 – Harvey Response RE: 213R for RM installation at TCEQ Houston

It is what it is.

Having START Train TCEQ R10 IT staff sounds like a good idea.

Will you close the loop with Kim Laird, or should I?

Regards

Andrew J. Waite  
R6 WQ-SD  
214.665.7332

After a momentary silence spake

Some Vessel of a more ungainly Make;

"They sneer at me for leaning all awry:

"What! did the Hand then of the Potter shake?"

 [Water: What is it Worth to You?](#)

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**From:** Ngo, Kim  
**Sent:** Sunday, September 03, 2017 5:04 PM  
**To:** Waite, Andrew <[Waite.Andrew@epa.gov](mailto:Waite.Andrew@epa.gov)>  
**Cc:** Brown, Jamesr <[brown.jamesr@epa.gov](mailto:brown.jamesr@epa.gov)>; Mistry, Jatin <[Mistry.Jatin@epa.gov](mailto:Mistry.Jatin@epa.gov)>  
**Subject:** 213R for RM installation at TCEQ Houston

Andy,

I'm getting word from START that the earliest they can send IT support out for installing RM into laptops at TCEQ Houston Regional office, Is Tuesday morning.

Will that work? There are logistical issues so they are not sure they can come out tomorrow.

Maybe instead of counting on START to train the handful of TCEQ IT Staff to install RM on 23 people,

START will arrive on Tuesday to train TCEQ IT staff and also help TCEQ do the installs?